OUR HISTORY

<u>2020</u>

Homefull began the year with visions of starting development of its 16 Acre Housing, Food, and Jobs Project and the launch of a new Mobile Grocery store to address food insecurity issues in some of the hardest hit areas of the community. But, with the emergence of COVID-19, these plans and the way in which services were delivered changed dramatically. Even during community-wide shutdowns, Homefull continued to provide critical services to its clients, albeit in a more virtual model. Significant safety precautions including virtual home visits, telehealth case management appointments and virtual inspections were implemented. During the spring and summer months, hundreds of food boxes were delivered to families throughout the community. As initially planned, we passed the torch to a local service provider in St. Louis for the Biddle House Opportunity Center men's shelter and our involvement in St. Louis ended on September 30th. The Mobile Grocery was delivered in early October and after inspections, training and other final preparations, a Sneak Peek was held on Friday the 16th for funders and partners. It was open for the very 1st day on Monday the 26th. It makes ten weekly stops to bring groceries to neighborhoods considered food deserts. Expansion in Columbus continued as Homefull took on new Permanent Supportive Housing support service programs, and it now provides services to nearly 900 households.

<u>2019</u>

After a year-long tax credit renovation, the new Family Living Center welcomed its first families into their new homes in late May. From then until early July, 34 families with nearly 100 children moved into completely renovated, state of the art units. Each had new appliances, windows and plumbing fixtures. Six were made to be handicap accessible and all – thanks to the generosity of an anonymous donor – had new furniture, sheets, linens, kitchen supplies and other items to make it a home. In July, Homefull transitioned from traditional case management in the emergency shelters to providing Coordinated Entry Services for those entering shelter. This system identifies individuals and families early in order to set them on the most appropriate housing track. Also, from July to September, Homefull expanded its footprint into Columbus, OH. With the addition of a Permanent Supportive Housing Property Management program and scattered site support services for Permanent Supportive Housing households, over 500 households were receiving services from Homefull.

<u>2018</u>

Homefull broke ground on its \$6.8 million tax credit renovation of the Family Living Center. This project would turn 37 existing units into 34 completely renovated apartments. Six two-bedroom units were

combined to become three four-bedroom, completely handicap accessible units. The renovations began in the summer and families were transitioned into community living sites in phases where they would live and receive support services until the renovations would be completed. After providing consultation to the City of St. Louis for nearly 3 years, Homefull was awarded a contract to assume direct operations for the Biddle House Opportunity Center in St. Louis, which would also include Rapid Rehousing case management support services. This facility, owned by the City of St. Louis, had a normal capacity of 100 homeless men, but also expanded to 150 during winter or extreme heat situations. Homefull transferred two staff to oversee operations there and hired locally to fill case management, kitchen, and shelter positions. Popup and seasonal produce stands in Dayton were created through partnerships with local hospitals and community centers that greatly increased the availability of fresh produce to low income households. They were staffed by clients through Homefull Solutions. In May, Homefull celebrated its 30th Anniversary by honoring some of its most long standing and early partners and supporters. For 30 weeks concluding in December, a foundation, church, community partner, volunteer, board member or staff person was featured in a weekly profile. These were published on the website and using social media to honor those who were integral to the foundation and evolution of the organization. Decorative rocks with the Homefull 30th logo were also placed around the city and county with "hashtags" to increase awareness about homelessness.

<u>2017</u>

Homefull became part of a new initiative that was created between Montgomery County and the United Way that would help more effectively address food insecurity and hunger issues in the community. The West Dayton Food Collective Impact Project brought more than 15 non-profits, community centers and neighborhood organizations together to build capacity and to increase food production in areas considered food deserts. Homefull became a key player in this partnership, increasing its growing yield dramatically as well as providing education to many local gardeners to increase their knowledge base and to turn blighted properties into thriving gardens. A second hoop house was built at the Gettysburg Farm to double Homefull's indoor, nearly year-round growing capacity. Homefull Solutions – the organization's job training and workforce development wing – expanded dramatically as more jobs were created on the farm and also in the landscaping division where it was now maintaining over 50 properties.

<u>2016</u>

Homefull was a proud partner is ending veteran homelessness in Montgomery County – the first county in Ohio to do so. Nearly 400 individuals received Medicaid-reimbursed, intensive case management, and a new Rapid Re-housing program was added and named in honor of long-term Homefull board member, Richard Saphire. Homefull hosted its first conference – Building Blocks for a Better Community – where over 125 non-profit and community leaders convened to create strategies to address our community's most pressing challenges. Homefull Solutions opened an additional market space at the 2nd Street Market and also assisted in the the facilitation of EBT/SNAP benefit acceptance by the entire market. A 3,000 square-foot green house was constructed at the farm to extend its growing season to nearly 10 months, and the largest landscaping contract in the organization's history was signed with Miami Valley

In-Ovations. Work continued with the City of St. Louis, and Homefull Innovations also began working with Bridges of Hope in Greene County to bring an emergency shelter to our neighbors.

<u>2015</u>

Homefull is honored as a Better Business Bureau Eclipse Integrity award winner in the nonprofit category. CEO Tina Patterson is also honored at the local, state, and federal level celebrating her 20th anniversary with the organization. For the second straight year, Homefull is named a Healthiest Employer by the Dayton Business Journal. U.S. Senator Sherrod Brown selects Homefull as the Dayton site to announce his support and co-sponsorship of the Veterans Housing Stability Act. Homefull formalizes its consulting and technical assistance division, now named Homefull Innovations, in contracts with the HIT Foundation of Preble County Ohio and the City of St. Louis Missouri. Homefull finalizes the purchase and acquisition of the 37-unit Family Living Center providing property management, operations and services in permanent supportive housing. In partnership with Montgomery County, Public Health and RTA, Homefull opens The Market at Wright Stop Plaza, a fresh produce market located in downtown Dayton's main transportation hub. Homefull increases our food access work with a USDA grant assisting Farmer's Markets in Montgomery, Preble and Greene counties to accept Supplemental Nutrition Assistance Program EBT benefits. Homefull finishes the year by building a high tunnel greenhouse at our Micro-Farm.

<u>2014</u>

As a result of accreditation, Homefull begins billing Medicaid for many services provided. Homefull formally launches Homefull Solutions LLC, a social enterprise which offers workforce development training and jobs for our persons served. Homefull also extends the reach of our consulting and technical assistance. Under a management agreement with the Dayton Red Cross, Homefull takes over operations of the Family Living Center (FLC) emergency housing program. With the help of more than 200 community volunteers we build a state-of-the-art playground – in one day – for the kids of the FLC. Homefull is named a Healthiest Employer by the Dayton Business Journal. We also become "as paperless as possible" with fully electronic records. Homefull moves its administrative offices to 33 W. First Street in downtown Dayton, across the street from Christ Episcopal Church where we were founded.

<u>2013</u>

Homefull celebrated its 25th anniversary in service to Dayton and Montgomery County. The organization was officially recognized by Governor John Kasich and the State of Ohio and was proclaimed a "Dayton Original" by the City of Dayton. Homefull achieved accreditation by the Council on Accreditation (COA) and was certified by the Ohio Department of Mental Health & Addiction Services (MHAS).

<u>2012</u>

Homefull's leadership team was very pleased to participate in the National Alliance to End Homelessness annual conference in Washington DC. Homefull and Dayton were recognized for their work in developing an effective Front Door coordinated, centralized assessment process as well its success with rapid rehousing. Homefull began operating a significant new housing assistance program focused on resources supporting homelessness diversion, prevention and rapid re-housing. Homefull also began a new Community Landscaping Program in collaboration with the City of Dayton and the Southwest Priority Board. Homefull was excited to launch a proactive Family Stability Program in partnership with United Way of the Greater Dayton Area and Dayton Public Schools. Executive Director Tina Patterson was also a winner of the distinguished Dayton Daily News Ten Top Women Award.

<u>2010</u>

TOP was selected as the FORGE Your Dot Org recipient, which invited local nonprofits to apply for pro bono professional marketing and creative services for a full year from Dayton creative firm FORGE. This opportunity made it possible for a brand refresh and renaming. On July 1st, we started using our new name: Homefull. We still have the same services and mission, but the new name better reflects the organization's direction. The Homefull MicroFarm was established on the grounds of the Men's Gateway Shelter, providing temporary work for our clients and availability of produce to lower income neighborhoods. Homefull began the Fisher Square PSH program for families in partnership with CountyCorp. Homefull also began to provide comprehensive assessments for homeless persons as part of our community's Front Door process.

2009

TOP developed a national reputation for innovation and positive outcomes. Executive Director Tina Patterson was invited to speak at the 2009 National Conference on Ending Family Homelessness in San Diego. TOP and a core group of partners received a HUD Continuum of Care grant designed to provide permanent supportive housing to difficult-to-serve populations. TOP and partners also received a threeyear pilot project demonstration grant from HUD to implement a Rapid Re-Housing program in Montgomery County. The application to HUD was one of only 23 selected nationally from more than 300 submitted, providing an exclusive opportunity for our community. On top of all that, our community also opened a new 24-hour shelter for single men. Now Dayton has two 24-hour emergency shelters: Gettysburg Gateway for Men and St. Vincent Gateway for Women and Families. These two facilities represent our philosophy that shelters should be viewed as "gateways" into housing which people quickly move through instead of places where people must expect to stay for a long period of time before they can move on.

<u>2008</u>

In partnership with CountyCorp, TOP moved 10 homeless veterans into "Opportunity Housing," a new transitional supportive housing program utilizing single-family homes at scattered sites, funded through a federal VA grant. In August of 2008, TOP partnered with St. Vincent DePaul Society of Dayton in

opening the first Permanent Supportive Housing Project for families in Dayton. This is a 14-unit site located in Kettering. The Other Place is the supportive services provider for these hard-to-serve families, while St. Vincent provides operations and property management. Late summer, TOP began providing services to the community's first Permanent Supportive Housing project for chronic homeless females, specifically homeless women veterans. This project is a partnership with MVHO and is located in a historic 27 unit building on the VA grounds. In October TOP closed its shelter facility and moved its day shelter operations into the St. Vincent Hotel.

<u>2007</u>

TOP was selected to participate in an exclusive statewide supportive housing institute presented by the Corporation for Supportive Housing. Later that year, TOP was selected as the supportive-service provider for the newly renovated River Commons apartments, a DMHA property designated as permanent supportive housing for persons moving out of the shelter system. In December, TOP began working in partnership with St. Vincent de Paul to provide case management services to homeless families and individuals staying at the St. Vincent Hotel.

<u>2006</u>

TOP Mental Health Services received Ohio Department of Mental Health (ODMH) certification as well as accreditation by the Commission on Accreditation of Rehabilitation Facilities (CARF). TOP's new strategic plan proposed within a five-year period to redirect more of the focus and resources of TOP toward providing housing and supportive services. No longer was it acceptable to service the condition of homelessness; we began to direct our resources, programs and services toward ending it. A new mission statement, "to work to end homelessness by providing housing, services, advocacy and education," was adopted by the board and staff in 2006.

<u>2005</u>

TOP was awarded two HUD Permanent Supportive Housing grants to provide housing for 16 severely mentally ill homeless adults in Champaign and Logan Counties. Throughout the year, TOP staff members participated on various Homeless Solutions Leadership Team workgroups. By the end of 2005 and the beginning of 2006, TOP's board and staff had completed an extensive evaluation of all programs and services that would lead to a new strategic plan.

<u>2003</u>

TOP began and completed an extensive renovation project designed to better meet existing capacity at our daytime shelter. The project included enlarging the shelter space; increased locker, laundry, restroom and meal areas; and a separate and secure family area.

<u>2002</u>

TOP served record numbers of people experiencing homelessness. With dramatically increased numbers but stagnant funding, TOP began to look at alternative sources of funding and staffing. Two AmeriCorps VISTA volunteers began a year of service working on special projects including the creation of an affordable housing database and the development of a volunteer program. TOP and Miami Valley Housing Opportunities (MVHO) collaborated to allow TOP to provide supportive case management at the Iowa Avenue project, a 34-unit single-room-occupancy (SRO) facility on the Veterans Administration grounds for formerly homeless men.

<u>2001</u>

TOP's board and staff adopted a new vision and mission statement. Technology was now a vital part of TOP's operations, including a comprehensive member database to track all client data and report outcomes. A new website was successfully launched as another method of communicating the vision and mission of The Other Place. Also, in 2001, TOP developed a working relationship with the University of Dayton Law Clinic to provide legal services to clients and to collaborate on "big picture" issues surrounding homeless civil rights.

2000

In July, Operation Charlie—a street outreach program that also included major philosophical changes regarding the way in which services were provided to the homeless—was implemented. This project changed the complexion of the shelter, and an explosion of people accessing services resulted. The manner in which services were provided to clients differed greatly from other providers, resulting in TOP being considered the advocate for the homeless and the issues surrounding their circumstances. The finances, programs, staff and board of TOP had evolved into strong elements of a successful operation. TOP created and introduced a Homeless Awareness Curriculum to area schools, teachers and students.

<u>1996</u>

TOP and The Samaritan Clinic moved into a new 14,000-square-foot facility purchased by TOP through loans with KeyBank and Citywide Development. The momentum for providing programs had grown to include funding from many private and public sources.

<u>1992</u>

The Samaritan Clinic for the Homeless began operating at TOP, and the two agencies moved together to 660 North Main Street in Dayton.

<u>1990</u>

TOP received its first public funding from the City of Dayton, allowing it to be open seven days per week. That year also saw the inauguration of the concept of "membership," which required those who wished to stay in the shelter to participate in programs and services.

<u>1988</u>

Beginning with the name The Other Place (TOP), the organization was founded to provide homeless people with an "other place' to go after the night shelter in town closed each morning. Twenty people sought shelter the first day.